

‘Sportspay’ was born from a partnership between SD Worx and Info Support

SD Worx has trusted Info Support for 14 years already



SD Worx has been relying on Info Support to train its Software Developers since 2002. The working relationship has evolved over the years and SD Worx has since entrusted a number of consulting projects to Info Support. This close partnership between SD Worx and Info Support is based on mutual trust and satisfaction.

With 70 years of experience, more than 54,000 clients among large and medium-sized companies and 2,000 employees, SD Worx is a market leader in Belgium in payroll, HR, tax matters and social legislation. SD is also active outside Belgium, in countries including the Netherlands, Germany, France, Luxembourg, the United States and Canada. In the complex process of payroll administration, software plays a crucial role and the importance of software that works well is only increasing. SD's explosive growth has prompted a growing need for more applications. Info Support and SD Worx have realized various projects together since 2014, specifically SportsPay, TaxTPI and Warrants Tool 2.0.

“The people from Info Support are IT experts with the urge and passion to constantly continue learning and they also have the necessary communication skills. That is a rare combination to find!”

Bart Waeterschoot, Enterprise Architect at SD Worx



Bart Waeterschoot, Enterprise Architect at SD Worx tells the story behind one of these projects: 'SportsPay,' and how SD Worx sees its cooperation with Info Support.

Within Belgium, SD Worx has a specific and extensive offering for businesses ranging from SMEs up to very large companies. This flexibility and wide range of services often results in a higher price tag and more manual effort. In 2014, SD Worx's management decided to put no-frills solutions on the market as well, such as fully automated and DIY applications with correspondingly lower prices. This decision resulted in the development of the online software application 'SportsPay.'

Needs must...

In Belgium there are thousands of sports clubs that do not have enough of a budget to use a social secretariat or accountancy firm. These clubs do pay their players bonuses that must be taxed correctly, however. This requires administrative follow-up and a lot of calculations, but because they do not have the necessary funds, they often end up in the 'black' economy. As a result, they do not have their tax matters in order and they risk significant fines, which could result in the club being shut down. There was a need for a quick and affordable solution to help these sports clubs get their taxes in order and process them correctly.

SportsPay as solution

At the end of 2014, SD Worx's IT department was given the assignment to quickly start on the development of a software application for the sports clubs. For these efforts, SD Worx relied on the expertise of Info Support, which has over 30 years of experience in software development.

Info Support's development team started on the project in December 2014 and the 'SportsPay' software application was officially launched in August 2015.

"SD Worx would never have been able to realize the project in that short timeframe without Info Support. Info Support's no-nonsense and sharp analytical approach delivered precisely the results we needed," says Bart Waeterschoot.

With the online SportsPay software, the sports clubs can easily pay their bonuses, without breaking the law. They register on the SportsPay website, fill in their members' details just once, so that at a training session and/or match, they only need to check the box next to the appropriate names in the program and SportsPay automatically calculates the payroll tax and national insurance contributions.

Continuous Delivery and DevOps

"What we especially appreciate about Info Support is their Agile and iterative approach. The deployment of the application is fully automated and with a push of the button we can put a new version online. Testing the software also takes place automatically. Info Support is very strong in Continuous Delivery and DevOps, which means we can constantly adjust and adapt SportsPay even though it has already been on the market a year. Prior to this, it was unthinkable for SD Worx to put a product on the market before it was entirely finished," adds Bart Waeterschoot.

"For us, the Info Support people are real professionals who challenge the client and also dare you to take a good look in the mirror. I believe they want to go home at night with the sense that they have delivered a high quality service and not just put in a number of hours at the client. Something you unfortunately do not see at many consultancy companies."

Bart Waeterschoot describes Info Support's people as IT experts with the urge and passion to constantly continue learning and who also have the necessary communication skills. Bart Waeterschoot concludes by commenting that "That is a rare combination to find!"



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